SPRINKLERS & STINKERS

90-DAY LIMITED PARTS & LABOR WARRANTY

Sprinklers & Stinkers

Qualifying irrigation repairs include a 90-day limited warranty on the specific parts supplied and installed by Sprinklers & Stinkers and the workmanship directly associated with those repairs, unless otherwise stated in writing.

At Sprinklers & Stinkers, we stand behind the quality of our workmanship and the irrigation parts we supply and install. Our goal is to complete repairs correctly, use professional-grade materials, and provide our customers with confidence in the work performed. Unless otherwise stated in writing on an estimate or invoice, qualifying irrigation repairs performed by Sprinklers & Stinkers include a 90-Day Limited Parts & Labor Warranty beginning on the date the covered work is completed.

WHAT OUR 90-DAY WARRANTY COVERS

For 90 days following completion of the service, Sprinklers & Stinkers will warranty the specific parts supplied and installed by us and the workmanship directly associated with those repairs.

If a covered part fails because of a defect or a covered repair fails because of our workmanship during the warranty period, Sprinklers & Stinkers will, at our discretion:

- Repair the covered workmanship issue
- Repair the covered component when practical
- Replace the defective covered part
- Provide the labor reasonably necessary to correct the covered warranty issue

There will be no additional charge for covered parts or labor when the issue is determined to be a valid warranty claim. The warranty applies only to the specific components and work listed on the applicable invoice or service record.

EXAMPLES OF COVERED WORK

Covered repairs may include, when supplied and installed by Sprinklers & Stinkers:

- Irrigation spray heads
- Rotors
- Nozzles
- Valves
- Solenoids
- PVC pipe and fittings
- Swing pipe and swing fittings
- Risers and sprinkler fittings
- Irrigation wiring repairs
- Waterproof irrigation wire connections
- Rain sensors
- Pump-start relays
- Irrigation controllers and timers
- Filtration components
- Other irrigation components specifically listed on the customer's invoice

Coverage applies only to the component repaired or replaced and the workmanship associated with that repair.

WORKMANSHIP WARRANTY

Our workmanship warranty covers defects caused by the manner in which the covered repair was performed.

For example, if a fitting installed by Sprinklers & Stinkers develops a leak because of an installation-related defect within the warranty period, we will inspect the repair and correct the covered workmanship issue at no additional charge.

The workmanship warranty does not mean that unrelated portions of an existing irrigation system are warranted simply because we worked on the property. Irrigation systems can contain hundreds of feet of underground pipe, fittings, valves, electrical connections, sprinkler heads and other components of varying ages and conditions. Failure of another component during the 90-day warranty period does not automatically mean that the failure is related to our previous repair.

PARTS WARRANTY

Parts supplied and installed by Sprinklers & Stinkers are covered against qualifying defects for 90 days from the date of installation.

If a part we installed is determined to have failed because of a covered defect during this period, Sprinklers & Stinkers will repair or replace the part as appropriate.

Some products may also include a separate manufacturer's warranty extending beyond our 90-day labor warranty. Any manufacturer's warranty is subject to the terms, conditions and approval procedures established by that manufacturer.

After the Sprinklers & Stinkers 90-day labor warranty expires, a product may still qualify for manufacturer warranty coverage; however, diagnostic charges, service charges, labor, shipping or other costs associated with removing, obtaining or reinstalling the product may apply.

CUSTOMER-SUPPLIED PARTS

Customer-supplied parts are not covered by the Sprinklers & Stinkers parts warranty.

When a customer asks us to install a component that was purchased or supplied by the customer, Sprinklers & Stinkers cannot guarantee:

- The condition of the part
- Whether the part is new or previously used
- Authenticity
- Correct application or compatibility
- Internal condition
- Manufacturer warranty eligibility
- Product life expectancy
- Proper storage or handling before installation

Our warranty does not cover failure of customer-supplied equipment or the labor required to remove, troubleshoot, reinstall or replace a failed customer-supplied component. Any manufacturer's warranty for a customer-supplied product is the responsibility of the customer.

WHAT IS NOT COVERED

The 90-Day Limited Parts & Labor Warranty does not cover failures or damage caused by circumstances outside the workmanship or covered materials supplied by Sprinklers & Stinkers.

Lawn Equipment and Physical Damage

- Lawn mower damage
- String trimmer or edging damage
- Aeration equipment
- Landscaping equipment
- Vehicles or golf carts
- Construction equipment
- Foot traffic
- Pets
- Children
- Homeowners or other contractors
- Sprinkler heads being struck, driven over or broken
- Damage caused by digging, planting or landscaping

Sprinkler heads, risers, pipes or other components damaged by outside physical force are not considered defective workmanship.

GROUND MOVEMENT AND LANDSCAPING

The warranty does not cover changes caused by:

- Soil settlement
- Ground movement
- Erosion
- Root growth
- Tree roots
- Landscape installation or removal

- Sod installation or replacement
- Mulch or rock installation
- Changes in landscape grade
- Construction
- Pavers
- Concrete work
- Utility work

Sprinkler heads can move, tilt, sink or become buried over time because of changes in soil and landscaping. These conditions are considered maintenance or external conditions rather than warranty failures.

WATER QUALITY AND CLOGGING

Sprinklers & Stinkers services many irrigation systems that operate using reclaimed, non-potable, well, lake or other irrigation water sources. These water sources may contain:

- Sand
- Sediment
- Silt
- Algae
- Organic material
- Mineral deposits
- Rust
- Debris
- Other suspended particles

The warranty does not cover sprinkler heads, nozzles, filters, valves, emitters or other irrigation components that become clogged, restricted or damaged because of water quality, sediment or debris entering the irrigation system. Cleaning or replacing components because of water-quality-related contamination is considered maintenance and is not covered as a warranty repair.

WATER PRESSURE AND WATER-SOURCE CONDITIONS

Irrigation performance depends heavily on the water source supplying the system. The warranty does not cover problems resulting from:

- Changes in municipal water pressure
- Reclaimed-water pressure fluctuations
- Well performance
- Pump performance unrelated to our repair
- Low water supply
- Excessive water pressure
- Restricted water supply
- Community irrigation-system changes
- Water utility interruptions
- Changes made by an HOA, municipality or utility provider

A properly functioning irrigation component cannot compensate for an inadequate or inconsistent water supply.

ELECTRICAL DAMAGE

The warranty does not cover damage caused by circumstances such as:

- Lightning strikes
- Power surges
- Power outages
- Improper electrical supply
- Electrical work performed by others
- Damage to household circuits
- Damaged transformers unrelated to our work
- Pest or rodent damage to wiring
- Utility-related electrical events

Controllers, timers, Wi-Fi modules, pump-start relays, solenoids and other electrical components damaged by an external electrical event are not considered defective workmanship.

WEATHER, ACTS OF NATURE AND ENVIRONMENTAL DAMAGE

The warranty does not cover damage caused by events outside our control, including:

- Hurricanes
- Tropical storms
- Flooding
- Lightning
- Freeze damage
- Extreme weather
- Falling trees or limbs
- Fire
- Acts of nature
- Natural disasters

PRE-EXISTING CONDITIONS

Irrigation systems are frequently installed underground and may have been repaired, modified or altered by multiple individuals or contractors over many years. Sprinklers & Stinkers is not responsible for pre-existing defects or conditions that were not reasonably visible or identifiable during the original service visit.

Examples include:

- Previously damaged underground piping
- Improperly installed fittings
- Buried electrical splices
- Deteriorated wiring
- Abandoned irrigation components
- Hidden valves
- Improper previous repairs
- Multiple pipe sizes or incompatible materials
- Tree-root damage
- Underground obstructions
- Unmarked utilities
- Deteriorated manifolds
- Existing leaks in other portions of the system

Repairing one defect does not create a warranty on the remainder of an existing irrigation system.

ADDITIONAL FAILURES AFTER A REPAIR

Irrigation systems operate under pressure. In older systems, correcting one leak or restoring proper pressure may reveal another weak or deteriorated component elsewhere in the system.

For example, repairing one broken pipe may restore pressure and expose a separate weak fitting, pipe or sprinkler head that was already deteriorated.

A subsequent failure in a different location or component is not considered a warranty issue unless Sprinklers & Stinkers determines that it was directly caused by the covered work we performed.

DIAGNOSTIC SERVICES

An irrigation diagnostic evaluates the system based on the conditions that are observable and testable at the time of the appointment.

A diagnostic is not a guarantee that every concealed, intermittent or future problem within an irrigation system will be identified. Some irrigation problems only become apparent under specific conditions or after another problem has been corrected.

Diagnostic fees are not refundable simply because another unrelated irrigation issue is discovered at a later date.

ADJUSTMENTS AND COVERAGE

Sprinkler coverage can change because of:

- Plant growth
- Turf growth
- Landscape changes

- Seasonal growth
- Shrubs blocking spray patterns
- Soil settlement
- Heads becoming buried
- Water pressure changes
- Nozzle clogging
- Mowing activity

Routine adjustments, raising heads, cleaning nozzles, correcting landscaping interference and seasonal changes are considered maintenance unless the condition is directly related to covered workmanship.

We cannot guarantee that plants, turf or landscaping will remain healthy solely because irrigation repairs were performed. Many factors affect turf and plant health, including weather, soil conditions, fertilization, insects, disease, mowing practices, irrigation schedules and water availability.

CONTROLLERS, WI-FI AND SMART IRRIGATION PRODUCTS

For smart irrigation controllers and Wi-Fi-enabled devices, our warranty applies to covered equipment supplied and installed by Sprinklers & Stinkers.

The warranty does not cover failures caused by:

- Home Wi-Fi outages
- Internet-service interruptions
- Router replacement
- Changed Wi-Fi passwords
- Weak Wi-Fi signal
- Smartphone compatibility
- Third-party app changes
- Manufacturer cloud-service interruptions
- Account login issues
- Changes made by the homeowner or another person
- Factory software, firmware or cloud-service changes outside our control

Assistance reconnecting a controller after a homeowner changes their router, network name or Wi-Fi password is not considered warranty work.

ALTERATIONS OR REPAIRS BY OTHERS

Warranty coverage may be denied when another contractor, landscaper, homeowner or third party modifies, removes, repairs, alters or damages the covered work before Sprinklers & Stinkers has had an opportunity to inspect the reported issue.

Customers experiencing a possible warranty issue should contact us before having another party perform repairs to the affected component.

ACCESS TO WARRANTY WORK

The customer must provide reasonable access to the property and irrigation components necessary for us to inspect and perform approved warranty work.

Sprinklers & Stinkers is not responsible for costs associated with removing or reinstalling landscaping, structures or other materials installed after our original work that prevent reasonable access to the covered repair.

LANDSCAPE RESTORATION

Unless specifically included as a line item in the original estimate or invoice, irrigation repair pricing does not include restoration or replacement of:

- Sod
- Plants
- Mulch
- Decorative stone
- Landscape edging
- Pavers
- Concrete
- Hardscape

- Decorative landscape materials

Normal excavation may be necessary to access underground irrigation components. Warranty repairs involving underground components may also require excavation.

We will make reasonable efforts to minimize disturbance; however, finish-grade landscape restoration is not included unless specifically stated in writing.

WARRANTY CLAIM PROCESS

If you believe there is a problem with work performed by Sprinklers & Stinkers:

1. Contact us as soon as reasonably possible after discovering the issue.
2. Provide your name, service address and a description of the problem.
3. Photos or videos may be requested to help identify the issue.
4. Sprinklers & Stinkers must be given a reasonable opportunity to inspect the affected work.
5. We will determine whether the condition is related to covered parts or workmanship.
6. If the claim qualifies under this warranty, the covered repair will be completed at no additional charge for the covered parts and labor.

A service visit initially reported as a warranty claim may be subject to normal diagnostic, service or repair charges if inspection determines that the issue is unrelated to our previous covered work. Whenever practical, we will explain this to the customer before performing non-warranty repairs.

WARRANTY ELIGIBILITY

To qualify for warranty coverage:

- The original work must have been performed by Sprinklers & Stinkers.
- The covered part must have been supplied by Sprinklers & Stinkers unless specifically agreed otherwise in writing.
- The applicable invoice must be paid in full.
- The issue must occur within 90 days of completion of the covered work.
- Sprinklers & Stinkers must be given an opportunity to inspect the claimed defect before the covered component is altered or repaired by another party.

WARRANTY PERIOD

The 90-day warranty begins on the date the covered work is completed.

Performing warranty service on one particular component does not automatically restart or extend the original 90-day warranty for the entire irrigation system or all work performed.

If Sprinklers & Stinkers replaces a covered defective part during the warranty period, warranty coverage will continue as required by applicable law and any applicable written manufacturer warranty.

LIMITATION OF COVERAGE

This warranty applies only to the repair, installation or component specifically identified on the customer's invoice. It is not a whole-system warranty and does not guarantee that an existing irrigation system will remain free from unrelated failures.

Sprinklers & Stinkers is not responsible for indirect or consequential losses arising from irrigation-system failure to the extent permitted by applicable law, including losses associated with turf, landscaping, plants, excessive water use or property conditions resulting from circumstances outside the covered repair.

Nothing in this warranty is intended to eliminate or restrict rights that cannot legally be waived under applicable federal, state or local law.

OUR COMMITMENT

We want our customers to be confident in the work we perform. If something does not appear right after a repair, please contact us. We would much rather have the opportunity to inspect the issue and determine what happened than have a customer remain concerned about the work.

Sprinklers & Stinkers

We Make Grass Grow & Poo Go.

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